

Parts Pak Limited terms and conditions of supply (July 2026)

The Customer's attention is drawn in particular to the provisions of clause 9.

These Conditions apply only to sales to business Customers acting for purposes relating to their trade, business, or profession.

1. INTERPRETATION

1.1 Definitions. In these Conditions, the following definitions apply:

Business Day: a day (other than a Saturday, Sunday or public holiday) when banks in London are open for business.

Conditions: the terms and conditions set out in this document as amended from time to time in accordance with clause 11.6.

Contract: the contract between the Supplier and the Customer for the sale and purchase of the Goods in accordance with these Conditions.

Customer: the business customer purchases the Goods from the Supplier.

Force Majeure Event: has the meaning given in clause 10.

Goods: the goods (or any part of them) set out in the Order.

Order: the Customer's purchase order form or the Customer's written acceptance of the Supplier's quotation, as the case may be.

Specification: any specification for the Goods, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier.

Supplier: Parts Pak Limited (registered in England and Wales with company number 09074318).

1.2 Construction. In these Conditions, the following rules apply:

(a) A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).

(b) A reference to a party includes its personal representatives, successors or permitted assigns.

(c) A reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.

(d) Any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms.

(e) A reference to writing or written includes faxes and e-mails.

2. BASIS OF CONTRACT

2.1 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.2 The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification are complete and accurate. An Order may be placed by any method made available by the Supplier from time to time, including through the Supplier's website, online request for quote process, online quotation or sales order process, or other written method. No Contract shall come into existence unless and until the Supplier accepts the Order in accordance with clause 2.3.

2.3 The Order shall only be deemed to be accepted when the Supplier issues a written acceptance of the Order (in accordance with the Order method), at which point the Contract shall come into existence.

2.4 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise, representation, assurance or warranty made or given by or on behalf of the Supplier which is not set out in the Contract.

2.5 Any samples, drawings, descriptive matter, or advertising produced by the Supplier and any descriptions or illustrations contained in the Supplier's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods described in them. They shall not form part of the Contract or have any contractual force.

2.6 A quotation for the Goods given by the Supplier shall not constitute an offer. A quotation shall only be valid for a period of 20 Business Days from its date of issue.

2.7 Once accepted by the Supplier, an Order may not be cancelled or amended by the Customer without the Supplier's prior written consent.

3. GOODS

3.1 The Goods are described in the Specification.

3.2 To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Specification. This clause 3.2 shall survive termination of the Contract.

3.3 The Supplier reserves the right to amend the Specification if required by any applicable statutory or regulatory requirements.

3.4 The Customer is responsible for ensuring that the Goods and any Specification are suitable for the Customer's intended use and comply with all applicable laws, regulations, standards, approvals and labelling requirements in any country where the Goods are imported, resold, installed or used, unless the Supplier has expressly agreed otherwise in writing. This responsibility includes the Customer's obligations under clauses 4.11 and 5.5.

3.5 Supplier intellectual property in connection with the Goods.

(a) All intellectual property rights in or arising out of or in connection with the Goods, the Specification (to the extent created by the Supplier), quotations, drawings, designs, models, prototypes, tooling, manufacturing processes, technical information, catalogues and other materials supplied or made available by the Supplier shall remain vested in the Supplier or its licensors.

(b) The Customer shall not copy, disclose, reverse engineer, modify, use or permit the use of any materials supplied by the Supplier other than to the extent necessary to receive and use the Goods.

(c) The Customer shall not use any drawing, design, specification or other material supplied by the Supplier for the purpose of procuring equivalent goods from any third party without the Supplier's prior written consent.

3.6 Confidentiality. The Customer shall keep confidential, and not disclose any confidential information provided by the Supplier relating to the Goods, including quotations, prices, drawings, designs, specifications, models, prototypes, tooling, manufacturing processes and technical information, except as necessary to receive, use or resell the Goods in accordance with the Contract, or as required by law. This clause shall survive termination of the Contract.

4. DELIVERY

4.1 The Supplier shall ensure that:

(a) each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, all relevant Customer and Supplier reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Order is being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and

(b) if the Supplier requires the Customer to return any packaging materials to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.

4.2 The Supplier shall deliver the Goods to the location set out in the Order or such other location as the parties may agree (**Delivery Location**) at any time after the Supplier notifies the Customer that the Goods are ready.

4.3 The Customer is responsible for obtaining, at its own cost, such export and import licences and other consents in relation to the Goods as are required from time to time and the Customer shall make those licences and consents available to the Supplier prior to the relevant shipment. The Customer shall provide in a timely manner all information, documentation, instructions, approvals, licences, consents and access reasonably required by the Supplier to perform the Contract. The Supplier shall not be responsible for any delay or additional cost arising from the Customer's failure to comply with this clause.

4.4 Subject to clause 4.11, delivery of the Goods shall be completed on the Goods' arrival at the Delivery Location.

4.5 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

4.6 Subject to clause 9, if the Supplier fails to deliver the Goods due to its own default, its liability shall be limited to the reasonable additional costs and expenses properly incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Customer shall take reasonable steps to mitigate any loss arising from such failure to deliver. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event, any act or omission of the Customer, the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods, or any delay or failure by any carrier, customs authority or other third party outside the Supplier's reasonable control. For the avoidance of doubt, time for delivery shall not be of the essence and delay in delivery shall not entitle the Customer to terminate the Contract unless the Supplier has failed to deliver the Goods within a reasonable period after receiving written notice from the Customer requiring delivery.

4.7 If the Customer fails to take delivery of the Goods within three Business Days of the Supplier notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or the Supplier's failure to comply with its obligations under the Contract:

(a) delivery of the Goods shall be deemed to have been completed at 9.00 am on the third Business Day after the day on which the Supplier notified the Customer that the Goods were ready; and

(b) the Supplier shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).

4.8 If 10 Business Days after the day on which the Supplier notified the Customer that the Goods were ready for delivery the Customer has not taken delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods.

4.9 The Customer shall not be entitled to reject the Goods if the Supplier delivers up to and including 5% more or less than the quantity of Goods ordered, but a pro rata adjustment shall be made to the Order invoice on receipt of notice from the Customer that the wrong quantity of Goods was delivered.

4.10 The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate Contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

4.11 Incoterms.

(a) Where the Supplier's quotation, sales order, invoice, order acknowledgement or other written acceptance of an Order expressly specifies an Incoterms® 2020 rule, including the relevant named place, port or destination where applicable, that Incoterms® 2020 rule shall apply to the relevant Contract.

(b) The specified Incoterm shall apply only to the extent relevant to delivery, collection, transport, insurance, export and import clearance, allocation of costs and transfer of risk in relation to the Goods. Except to that extent, these Conditions shall continue to apply.

(c) If there is any inconsistency between these Conditions and the specified Incoterm, the specified Incoterm shall prevail to the extent of the inconsistency in relation to delivery, collection, transport, insurance, export and import clearance, allocation of costs and transfer of risk. The specified Incoterm shall not affect title to the Goods, payment obligations, remedies, limitation of liability, governing law, jurisdiction or any other provision of these Conditions unless expressly agreed otherwise in writing.

(d) Except to the extent the specified Incoterm expressly requires the Supplier to be responsible, the Customer shall be responsible for complying with all applicable import requirements, paying all import duties, taxes and customs charges, and obtaining all licences, authorisations and consents required for the import, resale, installation or use of the Goods in the destination country.

(e) Where no Incoterm is expressly specified in accordance with clause 4.11(a), delivery and risk shall be governed by the delivery and risk provisions set out in these Conditions.

(f) Where agreed in writing, the Supplier may arrange carriage, freight forwarding, customs clearance, import administration or related logistics services on the Customer's behalf. Unless expressly agreed otherwise in writing, the Customer shall remain responsible for all related costs, duties, taxes, charges, information, documentation, licences, authorisations and third-party acts or omissions.

5. QUALITY

5.1 The Supplier warrants that on delivery the Goods shall:

(a) conform in all material respect with the Specification; and

(b) be free from material defects in design, material and workmanship.

5.2 Subject to clause 5.4, the Customer shall inspect the Goods on delivery and notify the Supplier in writing of any visible defect or non-conformity within 7 days of delivery. If the Customer fails to do so, the Goods shall be deemed accepted as received. This clause does not prevent the Customer from notifying the Supplier of any latent defect within a reasonable period after discovery. If the Customer notifies the Supplier in accordance with clause 5.2 and:

(a) the Supplier is given a reasonable opportunity of examining such Goods; and

(b) the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Customer's cost,

the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.

5.3 Subject to clause 9.1, the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods. Where the Supplier provides such remedy within a reasonable period, this shall be the Customer's sole remedy for breach of the warranty in clause 5.1.

5.4 The Supplier shall not be liable for Goods' failure to comply with the warranty set out in clause 5.1 in any of the following events:

- (a) the Customer makes any further use of such Goods after giving notice in accordance with clause 5.2;
- (b) the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;
- (c) the defect arises as a result of the Supplier following any drawing, design or Specification supplied by the Customer;
- (d) the Customer alters or repairs such Goods without the written consent of the Supplier;
- (e) the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or
- (f) the Goods differ from the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.

5.5 Resale of Goods. Where the Customer resells or supplies the Goods to any third party, including any end user:

- (a) the Customer does so as principal and not as the Supplier's agent, distributor or representative;
- (b) the Customer shall be responsible for ensuring that the Goods are suitable for the Customer's intended resale, onward supply, installation or use, and for giving any end user all information, warnings, instructions and documentation reasonably required in connection with the Goods;
- (c) the Customer shall not give any warranty, statement or promise about the Goods which is wider than, or inconsistent with, the warranties given by the Supplier under these Conditions;
- (d) the Customer shall not resell or supply the Goods on terms which impose any greater liability on the Supplier than the liability accepted by the Supplier under these Conditions;
- (e) subject to clause 9.1, the Supplier shall not be liable for any claim, loss, damage, cost or expense arising from the Customer's resale, onward supply, installation, use, marketing, statements or warranties, except to the extent caused by the Supplier's breach of clause 5.1;
- (f) the Customer shall indemnify the Supplier against all liabilities, losses, costs and expenses reasonably incurred by the Supplier arising from any end-user or third-party claim to the extent caused by the Customer's resale, onward supply, installation, use, marketing, statements, warranties or breach of this clause 5.5; and
- (g) the Customer shall keep reasonable records of any resale or onward supply of the Goods and promptly notify the Supplier of any end user complaint, safety issue, defect, accident or incident relating to the Goods;
- (h) the Customer shall promptly pass on to its customers and end users any recall notice, product safety notice, warning or other information provided by the Supplier relating to the Goods;

(i) the Customer shall not issue any recall notice, product safety notice or similar communication about the Goods without first consulting the Supplier, unless required by law or a competent authority; and

(j) the Customer shall give the Supplier reasonable assistance with any recall, product safety notice, corrective action or regulatory investigation relating to the Goods.

5.6 Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 5.1.

5.7 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 are, to the fullest extent permitted by law, excluded from the Contract.

5.8 These Conditions shall apply to any repaired or replacement Goods supplied by the Supplier.

6. TITLE AND RISK

6.1 Subject to clause 4.11, the risk in the Goods shall pass to the Customer on completion of delivery. Where an Incoterm is specified in accordance with clause 4.11, risk shall pass at the time specified by that Incoterm.

6.2 Title to the Goods shall not pass to the Customer until the earlier of:

(a) the Supplier receives payment in full (in cash or cleared funds) for the Goods and any other goods that the Supplier has supplied to the Customer in respect of which payment has become due, in which case title to the Goods shall pass at the time of payment of all such sums; or

(b) the Customer resells the Goods, in which case title to the Goods shall pass to the Customer at the time specified in clause 6.4.

6.3 Until title to the Goods has passed to the Customer, the Customer shall:

(a) store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;

(b) not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;

(c) maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;

(d) notify the Supplier immediately if it becomes subject to any of the events listed in clause 8.2;

(e) permit the Supplier or its representatives, upon reasonable notice, to enter premises where the Goods are stored for the purpose of inspecting the Goods and verifying the Customer's compliance with this clause 6;

(f) maintain complete, accurate and up-to-date records of the location, quantity and status of the Goods and provide copies of such records to the Supplier upon request; and

(g) promptly notify the Supplier of any insolvency event or any enforcement action, distraint or seizure affecting the Goods.

6.4 Subject to clause 6.5, the Customer may resell or use the Goods in the ordinary course of its business (but not otherwise) before the Supplier receives payment for the Goods. However, if the Customer resells the Goods before that time:

(a) it does so as principal and not as the Supplier's agent; and

(b) title to the Goods shall pass from the Supplier to the Customer immediately before the time at which resale by the Customer occurs.

6.5 If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 8.2, then, without limiting any other right or remedy the Supplier may have:

(a) the Customer's right to resell the Goods or use them in the ordinary course of its business ceases immediately; and

(b) the Supplier may at any time:

(i) require the Customer to deliver up all Goods in its possession which have not been resold, or irrevocably incorporated into another product; and

(ii) if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

7. PRICE AND PAYMENT

7.1 The price of the Goods shall be the price set out in the Order, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date of delivery.

7.2 The Supplier may, by giving notice to the Customer at any time up to 10 Business Days before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:

(a) any factor beyond the Supplier's control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);

(b) any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or

(c) any delay caused by any instructions of the Customer or failure of the Customer to give the Supplier adequate or accurate information or instructions.

7.3 Subject to clause 4.11, the price of the Goods is exclusive of the costs and charges of packaging, insurance and transport of the Goods, which shall be invoiced to the Customer.

7.4 Subject to clause 4.11, the price of the Goods is exclusive of all taxes, duties and similar charges, including value added tax (**VAT**), sales taxes, import duties, customs duties and other governmental charges, unless the Supplier expressly states otherwise in writing. The Customer shall be responsible for paying all such amounts in addition to the price of the Goods and shall pay any VAT due on receipt of a valid VAT invoice from the Supplier.**7.5** The Supplier may invoice the Customer for the Goods on or at any time after the completion of delivery.

7.6 Unless the Supplier has expressly agreed alternative payment terms in writing, the Customer shall pay each invoice in full and in cleared funds within 30 days of the date of the invoice. Any credit terms or alternative payment arrangements, including payment in advance

or payment on a pro-forma basis, are granted at the Supplier's discretion, subject to the Supplier's written approval, and may be withdrawn or varied by the Supplier at any time by notice in writing. Payment shall be made to the bank account nominated in writing by the Supplier. Time of payment is of the essence.

7.7 The Customer shall pay all invoices in the currency stated in the Order or invoice and shall be responsible for any bank charges, conversion costs or other payment transfer costs incurred in making payment.

7.8 If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment, then the Customer shall pay interest on the overdue amount at the rate of 8% per annum above the Bank of England base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount. The Customer shall reimburse the Supplier for all reasonable costs and expenses incurred in recovering overdue amounts owed under the Contract.

7.9 The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding (except for any deduction or withholding required by law). The Supplier may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.

8. TERMINATION AND SUSPENSION

8.1 If the Customer becomes subject to any of the events listed in clause 8.2, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer.

8.2 For the purposes of clause 8.1, the relevant events are:

(a) the Customer is unable to pay its debts as they fall due or has a receiver, administrator, administrative receiver or liquidator appointed or calls a meeting of its creditors or ceases for any other reason to carry on the business or in the reasonable opinion of the Supplier any of these events appears likely.

(b) any event occurs, or proceeding is taken, with respect to the Customer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 8.2(a).

(c) the Customer's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy.

8.3 Without limiting its other rights or remedies, the Supplier may suspend provision of the Goods under the Contract or any other contract between the Customer and the Supplier if:

(a) the Customer fails to pay any amount due under the Contract;

(b) the Customer commits any breach of this Contract;

(c) the Supplier reasonably believes that the Customer may be unable to meet its obligations under the Contract, including if the Customer becomes subject to any of the events listed in clause 8.2(a) to clause 8.2(c); or

(d) the Supplier reasonably requires information, instructions, approvals, access or cooperation from the Customer and such information, instructions, approvals, access or cooperation have not been provided.

8.4 On termination of the Contract for any reason the Customer shall immediately pay to the Supplier:

(a) all of the Supplier's outstanding unpaid invoices (and interest where applicable);

(b) all costs and expenses reasonably incurred by the Supplier in connection with work in progress, raw materials, components, goods manufactured or procured to the Customer's specification, manufacturing capacity and other non-cancellable commitments entered into for the purposes of the Contract; and

(c) any third party costs reasonably incurred by the Supplier as a result of the termination.

8.5 Termination of the Contract, however arising, shall not affect any of the parties' rights, remedies, obligations and liabilities that have accrued as at termination.

8.6 Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect.

9. LIMITATION OF LIABILITY

9.1 Nothing in these Conditions shall limit or exclude the Supplier's liability for:

(a) death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable);

(b) fraud or fraudulent misrepresentation;

(c) breach of the terms implied by section 12 of the Sale of Goods Act 1979;

(d) defective products under the Consumer Protection Act 1987; or

(e) any matter in respect of which it would be unlawful for the Supplier to exclude or restrict liability.

9.2 Subject to clause 9.1:

(a) the Supplier shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract; and

(b) the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the price of the Goods.

9.3 The limitations and exclusions of liability in clause 9.2 shall not apply to any indemnity given by the Customer under these Conditions, including the indemnities in clauses 3.2 and 5.5(f).

10. FORCE MAJEURE

Neither party shall be liable for any failure or delay in performing its obligations under the Contract to the extent that such failure or delay is caused by a Force Majeure Event. A **Force Majeure Event** means any event beyond a party's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party's), failure of energy sources or transport network, acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, national or international calamity, armed conflict, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters or extreme adverse weather conditions, or default of suppliers or subcontractors.

11. GENERAL

11.1 Assignment and other dealings.

(a) The Supplier may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.

(b) The Customer may not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under the Contract without the prior written consent of the Supplier.

11.2 Notices.

(a) Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post or other next working day delivery service, commercial courier, fax or e-mail.

(b) A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 11.2(a); if sent by pre-paid first class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or e-mail, one Business Day after transmission.

(c) The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action.

11.3 Severance.

(a) If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

(b) If any provision or part-provision of this Contract is invalid, illegal or unenforceable, the parties shall negotiate in good faith to amend such provision so that, as amended, it is legal,

valid and enforceable, and, to the greatest extent possible, achieves the intended commercial result of the original provision.

11.4 Waiver. A waiver of any right or remedy under the Contract or law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

11.5 Third party rights. A person who is not a party to the Contract shall not have any rights to enforce its terms.

11.6 Variation. Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is in writing and signed by the Supplier.

11.7 Governing law. The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with the law of England and Wales.

11.8 Jurisdiction. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Contract or its subject matter or formation (including non contractual disputes or claims). Where requested by the Supplier, the Customer shall provide an address for service in England and Wales or appoint an agent for service of process in England and Wales. Nothing in this clause 11.8 shall limit the right of the Supplier to take proceedings against the Customer in any other court of competent jurisdiction, nor shall the taking of proceedings in any one or more jurisdiction preclude the Supplier from taking proceedings in any other jurisdiction, whether concurrently or not, to the extent permitted by the law of such other jurisdiction.

11.9 Anti-bribery. The Customer shall comply with all applicable anti-bribery laws and shall not do, or omit to do, anything which may cause the Supplier to breach such laws.

11.10 Modern slavery. The Customer shall comply with all applicable laws relating to modern slavery and human trafficking and shall not do, or omit to do, anything which may cause the Supplier to breach such laws.

11.11 Data protection. Each party shall comply with its obligations under applicable data protection laws in connection with the Contract. The Supplier acts in accordance with its Privacy Policy: [Pak Engineering Group Ltd - Privacy Policy](#)

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